

## Information for Clients of Deutsche Bank Blocked Accounts

German missions abroad assigned to participate in the authentication process as part of opening a blocked account for foreign students have been instructed to forward the account documents as well as other requested paperwork directly to the Deutsche Bank.

It is not the responsibility of the German mission however to actually organize and undertake the shipment of the documents. It is rather the duty of the client of the Deutsche Bank to make sure that the necessary steps to ship the paperwork to Germany have been arranged beforehand.

To ensure a smooth and speedy delivery of the bank documents to the Deutsche Bank, the client is kindly asked to bring the prepared envelope for shipping along to the appointment at the German mission. For this he can make use of the services of an international shipping provider like DHL, FedEx or UPS.

The abovementioned shipping providers have offices worldwide. The forwarding of the documents can usually be initiated online. For this the client will be prompted to open an account on the provider's website. Afterwards he will be able to enter the shipment details. Once registered the client can easily pay the shipping costs online or opt to receive an invoice to be sent to his postal address. Up to the weight limit of 300g or 500g (depending on the provider) the costs are the same and cover the forwarding of all of the required paperwork. The shipping label can be prepared and printed right then or alternatively filled in manually. As another option the client can choose to visit the respective shipping office and have the staff there help him with the procedure.

The German mission will use this pre-paid envelope to forward the paperwork to the service office of the Deutsche Bank.

It should be addressed as follows:

**Recipient:**  
Deutsche Bank  
Privat- und Geschäftskunden AG  
Alter Wall 53  
20457 Hamburg / Germany

**Sender:**  
postal address  
customer ID

The German mission is not responsible for loss or damage or the timely arrival of the shipment.